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FEB 14 2008

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P.O. Box 272400
Fort Collins, Colorado 80527-2400

Inventor(s): L'ANSON, Colin et al.
Application No.: 09/881,040
Filing Date: June 15, 2001

PATENT APPLICATION

ATTORNEY DOCKET NO. 30003033-2

Confirmation No.: 5161
Examiner: MD ELAHEE
Group Art Unit: 2645

Title: SERVICE DELIVERY METHOD AND SYSTEM

Mail Stop Amendment
Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Transmitted herewith is/are the following in the above-identified application:

- Response/Amendment
 New fee as calculated below
 No additional fee
 Other

- Petition to extend time to respond
 Supplemental Declaration

Fee\$

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS	41	MINUS	43	= 0	X \$50	\$ 0
INDEP. CLAIMS	4	MINUS	4	= 0	X \$210	\$ 0
<input type="checkbox"/> FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM + \$370 \$ 0						
EXTENSION FEE	<input type="checkbox"/> 1st Month \$120	<input type="checkbox"/> 2nd Month \$460	<input type="checkbox"/> 3rd Month \$1050	<input type="checkbox"/> 4th Month \$1640		\$ 0
OTHER FEES \$						
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT \$ 0						

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees.

A duplicate copy of this transmittal letter is enclosed.

I hereby certify that this paper is being transmitted to the Patent and Trademark Office facsimile number (571) 273-8300.
Date of facsimile: February 14, 2008

Typed Name: Christina Frye

Signature: Christina R.

Respectfully submitted,

L'ANSON, Colin et al.

By Allan M. Lowe

Allan M> Lowe

Attorney/Agent for Applicant(s)

Reg No. : 19,841

Date : February 14, 2008

Telephone : 703-684-1111

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CENTRAL FAX CENTER**FEB 14 2008****Docket No.: 30003033-2 (1509-188)****PATENT****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE****In re Application of****I'ANSON, COLIN et al.****Confirmation No. 5161****U.S. Patent Application No. 09/881,040****Group Art Unit: 2645****Filed: June 15, 2001****Examiner: MD Elahee****For: SERVICE DELIVERY METHOD AND SYSTEM****AMENDMENT UNDER 37 C.F.R. 1.111**

Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Sir:

In response to the Office Action of November 14, 2008, please amend the above-identified application as follows:

CERTIFICATION OF FACSIMILE TRANSMISSION

I HEREBY CERTIFY THAT THIS PAPER IS BEING FACSIMILE TRANSMITTED TO THE PATENT AND TRADEMARK OFFICE

ON THE DATE SHOWN BELOW**CHRISTINA FRYE****TYPE OR PRINT NAME OF PERSON SIGNING CERTIFICATION****Christina R 2/14/08****SIGNATURE****DATE****571273 8300****FACSIMILE NUMBER**